

MVIL Announces New CEO



MVIL's newly appointed Chief Executive Officer Mr Bafino Koi (left) having a congratulatory handshake with outgoing CEO Mr Michael Makap.

Mr. Bafino Koi, officially took over the reins as the new Chief Executive Officer (CEO) of State-Owned Enterprise (SOE), Motor Vehicles Insurance Limited (MVIL) on Friday, 26 September 2025, in a handover ceremony at MVIL's Headquarters in Port Moresby

Mr. Koi formally commences the role succeeding outgoing CEO Mr. Michael Makap, who served six (6) highly-successful years as the head of the company.

In taking over as CEO, Mr. Koi acknowledged and thanked Mr. Makap for his exceptional leadership in taking the company to new heights during his tenure as CEO.

Mr. Koi is not new to MVIL. Having

initially commenced in 2015 as the Executive Manager Finance. Mr. Koi was Acting CEO of MVIL from February 2017 to April 2019.

He was then appointed to the Chief Finance Officer (CFO) role in April 2019, and later took on the Chief Operating Officer (COO) role in January 2020.

Mr. Koi is a very experienced executive leader with more than 20 years' management experience in finance and international business. In his 10 years with MVIL, he has implemented strong governance and ethics into the company's processes and procedures. In fact, Mr. Koi's fingerprints have been on every major strategic decision and major milestone achieved in the company's recent history.

In addition, Mr. Koi possesses a Master of Business Administration (MBA) and a Master of Economic & Public Policy, both obtained from the University of Papua New Guinea (UPNG). He also has a Bachelor of Commerce (UPNG). Mr. Koi has significant Board-level experience, including being a Director of MVIL's subsidiaries, Pacific MMI and Pacific Re.

The Board, Management and Staff of MVIL, congratulate Mr. Koi on his appointment, and also extended their sincere appreciation to the Board of Kumul Consolidated Holdings (KCH) and the National Executive Council (NEC) on appointing Mr. Koi as MVIL's new CEO.

From the CEO's Desk



Dear all, it gives me great pleasure to serve you as the Chief Executive Officer (CEO) of Motor Vehicles Insurance Limited (MVIL). I carry this responsibility with the support of my magnificent staff, our Board of Directors, our shareholder Kumul Consolidated Holdings (KCH), and our Honourable Minister of SOE's, Minister William Duma LLB, LLM, CMG, MP. I follow in the footsteps and the legacies of the company's previous CEOs and Directors who successfully guided the company thus far, and it is with an immense sense of honour that I lead this resilient organisation into a promising future.

MVIL as an organisation is more than 50 years old, since being established by the *Motor Vehicles (Third Party Insurance) Act* which was passed by the Parliament in 1974. Our voyage as an actual SOE began in 1998 with our incorporation as a company under the *Companies Act*. From 1998 to now, we have combined serving vehicle owners with CTP insurance services, with the added duty of contributing to the national economy through dividend payments to KCH on an annual basis.

The past 12 months have been a period of steady progress and renewed momentum. Despite ongoing economic headwinds and operational challenges, our team has demonstrated remarkable adaptability, ensuring MVIL, together with our two (2) subsidiaries, Pacific MMI Limited and Pacific Re Limited, remain a cornerstone of nation's insurance landscape.

Financially, we delivered robust results in 2025, aligning with our projections. As at Quarter 3 of 2025, we achieved significant Underwriting profits, driven by effective claims management and fraud reduction. Investment income, though moderated by divestment in BSP, has remained strong through increased efforts in our

treasury function.

Total revenue improved with policy sales up, due to gains in the enforcement of the amended MVIL Act in mining and logging sectors. Operating expenses stayed below budget, bolstered by cost controls that offset inflationary pressures.

Overall, net profit exceeded budget by 15%, positioning us for enhanced stability and growth toward our K200 million premium revenue goal in the next five (5) years through sector expansions and digital modernization.

Operationally, we advanced critical initiatives. Our new Vehicle Services module has transformed our vehicle registration and drivers licence services. Our new Claims module is expected to 'Go Live' in Quarter 1 of 2026. This new module will enhance fraud detection, settlements, and data analytics.

PMV Subsidy initiatives executed in partnership with the Governor for Western Highlands Province, Honourable Wai Rapa MP, and Member for Kerema Open and Minister of Finance, the Honourable Thomas Opa have been very successful. Subsequently, the subsidised cost of insuring and registering PMVs have benefited PMV Operators in Western Highlands and Gulf respectively.

In Claims, we reduced open claims by 6%, under-trial matters by 9%, and investigations by 57%, with Upper Highlands liability down to 48% of the total claims received. Legal efforts yielded cost savings of over K1 million from settlements and dismissals. Regulatory compliance remained constant, with the ICCC approving CTP premiums at K882 for 2026 (up from K845 in 2025) and full adherence to statutory reporting. Our investment portfolio, now diversified post-BSP sales, includes K450 million in quoted shares and K112 million in subsidiaries,

underscoring long-term sustainability.

Challenges persist, including revenue shortfalls from RTA transitions and non-compliance. However, our adaptability has shone through – mitigating fraud, enhancing logistics, and leveraging partnerships to maintain service delivery.

We currently employ almost 250 staff, and almost 45% of our workforce are female. We pride ourselves on being a solid, 'gender-balanced' organisation. Our staff turnover is a healthy 5% which is a reflection of the positive culture created by the management and staff of MVIL. The vast majority of our achievements are a direct result of our staff executing their individual tasks effectively.

Looking ahead, we anticipate an average growth of 5% over the next three (3) years. We will stabilise our investment income by rebuilding our investment book, while keeping our underwriting profits robust. Digital modernization and increased stakeholder collaboration will drive efficiency, and support our drive to deliver the best customer service to our clients.

I would like to express my gratitude to our clients, our key stakeholders and partners, our dedicated team of staff, our Board of Directors, KCH, and the Minister for SOE, Honourable Minister William Duma MP, for your dedication and support in achieving our goals as an organisation. Together, we embody MVIL's spirit of adaptability and resilience. Let's embrace the future with optimism, and a real and deliberate focus on serving our communities better.

Bafino Koi
Chief Executive Officer

Vehicle registration & driver licensing functions back to MVIL



MVIL Chief Executive Officer Mr. Bafino Koi (Left), Chief Secretary Mr Ivan Pomaleu (Centre) and RTA Chief Executive Officer Mr. John Avira shake hands in mutual agreement over the signed MoA.

Motor Vehicles Insurance Limited (MVIL) resumed vehicle registration and driver licensing functions as of Monday 11 August, 2025.

The decision follows the Prime Minister’s media release dated 31 July, 2025 for the Road Traffic Authority (RTA) to hand back registration and driver licensing function to MVIL, with Chief Secretary Ivan Pomaleu facilitating a formal agreement between the two agencies to effect immediate interim arrangements.

This comes about largely after mounting frustration by the public over long queues, service downtime and lack of clarity about where and how to access essential vehicle services at the RTA.

“The public deserves certainty and efficiency in how these services are delivered. This arrangement restores order and reinforces our Governments

commitment to serve the people better,” Chief Secretary Pomaleu said in a media statement.

A Memorandum of Agreement (MoA) was signed on 8 August by MVIL & RTA in the presence of the Chief Secretary, which indicates that MVIL will operate under a formal delegation from RTA for an initial period of six-months, during which the RTA will retain regulatory oversight.

A review will be scheduled after three months to assess whether RTA is ready to retake full operational control. All revenue from registration and licensing will be recognized as RTA income, while MVIL will recover its operational costs under a negotiated service fee arrangement during this period.

Existing service fees, compliance requirements and service levels will be maintained by MVIL, ensuring no disruption to the public. Service

points in Port Moresby will remain operational under MVIL, providing a “one-stop-shop” experience for drivers and vehicles owners in obtaining Compulsory Third Party (CTP) insurance and vehicle registration

Both MVIL and RTA have ironed out key operational arrangements that fall in line with the Prime Minister’s directives and this arrangement will see both agencies report to the Office of the Chief Secretary.

Furthermore, as part of the agreement, all legal proceedings between MVIL and RTA are to be withdrawn immediately and commended the leadership of both agencies for prioritizing national interest and public service.

“This is what the people expect from us – agencies working together to fix problems, not fight over them. We are restoring trust, efficiency and coordination,” Mr Pomaleu stated.

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Kunai Street, Hohola | PO Box 1157, Port Moresby | National Capital District, PNG
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State Enterprises Minister William Duma (Left) and Jiwaka Governor Simon Kaiwi cutting the ribbon to officially open MVIL's Minj office.

Minj Office Opens

Motor Vehicles Insurance Limited (MVIL) successfully opened its new customer service centre in Minj, Jiwaka Province on the 22 May 2025, which adds to the growing number of the provincial branches under MVIL's re-branding style.

Correctional Services Minister and Member for Anglimp-South Waghi, Joe Kuli, was the first customer to renew his driver's license while Governor Kaiwi's official driver Amban Ape, was the second customer to renew a vehicle registration.

The office commissioning was officiated by State-owned Enterprise (SOE) Minister William Duma in the presence of Jiwaka Governor Simon Kaiwi, Correctional Services Minister Joe Kuli, Provincial Administrator Mr Ricky Kogen, MVIL Chairman Dr John McKup and senior management staff.

Mr Duma encouraged provincial leaders to work together for the betterment of the province, adding that under the leadership of former Chief Executive Officer of MVIL Mr Makap, the company had made a net asset value of close to K1 billion.

"Political stability is very important and will move the province and district forward. Make sure you chose the right leaders," Mr Duma said.

The opening of the new office is part

of MVIL's ongoing efforts in supporting its systems and process and providing better customer service. Furthermore, it is expected to reduce costs and waiting time for customers within the province.

Services that will be provided include vehicle registration, Compulsory Third Party (CTP) insurance and accident claims compensation services, reducing the need for customers in the province to travel to other provinces to access these services.

Jiwaka Provincial Administrator Mr Ricky Kogen acknowledged the partnership with MVIL saying that the new customer service centre would increase

internal revenue for the province, which was a potential benefit.

Meanwhile, Chairman Dr McKup acknowledged partnerships between MVIL and the Jiwaka provincial government with support from the SOE Minister adding that the new office would better serve the people of Jiwaka, especially with the Claims service.

Also present at the opening was ICCC Commissioner Mr Paulus Ain.

MVIL Jiwaka initially opened an office at Kurumul in 2017 but due to increasing customer services demands, relocated to the renovated facility in Minj this year.



Jiwaka Governor Simon Kaiwi (left) was also the first customer to have his vehicle registration renewed in the presence of Correctional Services Minister Joe Kuli (centre), SOE Minister, William Duma, former MVIL CEO Michael Makap and Chairman Dr John McKup.

Children's Ward receive timely donation



Director Nursing Services Sr. Janet Yamu (left) and Dr Ian Kintwa (right) accepting the donation of medical equipment and monetary pledge from MVIL's former Chief Executive Officer Mr Michael Makap.

The Mount Hagen General Hospital children's ward received a timely donation of medical equipment and children's gifts from the Motor Vehicles Insurance Limited (MVIL) in a gesture of good will in May.

Furthermore, former Chief Executive Officer Mr Michael Makap committed K100,000 to the hospital's Paediatric Unit to assist in areas of need.

The medical packs including blood pressure machines, thermometers, stethoscopes and glucose machines amongst other medical equipment, will enable the health workers assist the patients, especially the children from treatment to recovery.

"Seeing children at the hospital breaks your heart in some way because they are the future of this

nation and so what the hospital does with the little resources they have is very encouraging," Mr Makap said. He stated that building relationships is very important and was thankful for the opportunity to visit the hospital as MVIL had been reaching out to the Western Highlands Provincial Health Authority (PHA) to establish a Memorandum of Agreement (MoU) but this had not eventuated yet.

Mr Makap further stated that due to changes in the WHPHA, initial meetings had been delayed but would reconvene in a more structured way, and an MoU can be implemented, so that MVIL could assist in specific areas of need.

Executive Manager Customer Service Mr Avi Hubert mentioned that the medical equipment was donated as

a gesture of the company slogan – "Serving comes First", where this was not only practised in the workplace but also meant reaching out to communities in this way as part of MVIL's community service obligation. Sr. Janet Yamu expressed gratitude at the kindness shown by Mr Makap and MVIL stating that there were a lot of needs at the paediatric unit which needed to be met in order to provide the full care and support to the patients.

But with limited resources, they are not able to do so, thus the need for partners to support the hospital where possible so they can in turn provide that care to the expected standard where patients can be treated, Sr Janet Yamu said.



MVIL Board Directors, Senior Management and staff pose for a photo with students of Utu Secondary School.

Secondary School receives K50,000

Utu Secondary School in Kavieng, New Ireland Province received a pledge of K50,000 from the Motor Vehicles Insurance Limited (MVIL) in June.

MVIL's Chairman Dr John McKup made this announcement at the Utu Secondary School during a recent visit with MVIL's board directors and senior management staff.

The visit to the secondary school marked the last of former MVIL CEO Mr Michael Mr Makap's regional farewells as the outgoing CEO.

The farewell was held in Kavieng, New Ireland province representing the NGI region.

Mr Makap in his remarks to the students and staff of Utu Secondary said MVIL is a State-Owned Entity (SOE), which looked after the insurance industry in PNG, explaining to students that SOE's were the business

investment arm of the government of PNG.

He further explained that the SOE's job was to make money and pay dividends to the government as exemplary by MVIL, who has almost paid almost K1 billion in dividend to the state.

He attested this to great leadership and good governance from the board, the executive managers and down to the managers.

Mr Makap said: "Governance is basically rules. The management executes the plans and the visions that the board has for the company, school, business or whatever it is. But PNG is lacking in governance. We must observe the rules."

"Insurance is the most critical aspect of human development because potential risks and dangers are everywhere," Mr Makap said, urging

students to consider the insurance industry in their future careers as the opportunity was big.

Further more, he encouraged students by stating that God had created every human being and put in each one what was called greatness. "It is the potential that you have inside of you. Do not ever forget that. Don't think about what you have or don't have. Think about the fact that you have been created for greatness."

Ending his speech, Mr Makap said school was where students could download what is called knowledge. "People in the world have a lot of knowledge. They progress and make a lot of money. You can get knowledge through education but without wisdom (applying knowledge) you will become nobody. You may succeed but you will fail. God gives you the wisdom, you equip yourself with the knowledge."

MVIL backs local tour businesses

A total of K20,000 was given by Motor Vehicles Insurance Limited (MVIL) to local tourist businesses in New Ireland Province to support their businesses.

These were the Laraibina Eels Farm and the Dalom Guest House along the Boluminski Highway, which outgoing Chief Executive officer Mr Michael Makap gave K10,000 each to both local businesses.

Laraibina Eels in Kavieng is a fascinating tourist attraction set against a backdrop of mountains and blue skies, where the river meets the sea.

It is not just about the river eels but appreciating the rich biodiversity and the vibrant culture of the local community.

A visit to Laraibina Eels will see friendly interaction with the local guides, who share stories about the significance of the eels their history and the ecosystem. This interaction not only enhances the visitor experience but also fosters a deeper appreciation for the local traditions and environmental conservation efforts.

Mr Makap, his family, MVIL board directors and staff visited the eels farm in June in what was a most memorable occasion in his last regional farewell. Here, almost everyone had a chance of feeding the eels and trying to hold them.

Laraibina Eels manager Mr Greg Hiob was equally pleased to have Mr Makap, his family and the MVIL team visit the eel farm and showed them around the

area, while explaining the history of the eels. Mr Hiob was grateful for the monetary donation, saying he would use it to improve the eels farm.

The MVIL team visited other scenic attractions along the Boluminski Highway including 'Wara Bulau' at Fissoa, Pam Waterfalls and Dalom in the Namatanai District.

Dalom Guest House is a small village setting where the river meets the sea was the highlight of the highway trip and to top it off, the friendly guest house staff prepared local New Ireland food dishes for the MVIL team.

The guest house manager acknowledged and thanked MVIL for the support given towards improving their local village setting.

Supporting local communities

The Motor Vehicles Insurance Limited (MVIL) continues to support communities through local businesses as part of its service to the community.

One such was the Mona'nauna Beach Retreat at Divani village along the East Cape highway in Alotau, Milne Bay Province, where outgoing Chief Executive Officer Mr Michael Makap gave K10,000.

This village retreat located along the East Cape highway offers a lovely beach setting with a 'haus win', and visitors are always welcomed with fresh coconut "kulau" to drink while local youth provide entertainment.

Visitors can always take a swim or go sea kayaking and the local food proves to be very unique and tasty, if you are looking for something different from your staple diet.

Manager of the Beach Retreat Ms Maleta Tokwakwasi acknowledged and thanked Mr Makap and MVIL in recognising the potential of local tourism and hospitality at the village level.

"I am truly humbled that you can take time out of your busy schedules and offices in Port Moresby and other provinces to take time out and visit some of the village settings we have here in Alotau," she said.

Mr Makap appreciated the initiative Ms Tokwakwasi had taken in starting the Beach Retreat and encouraged her to keep doing her best to see the business grow.

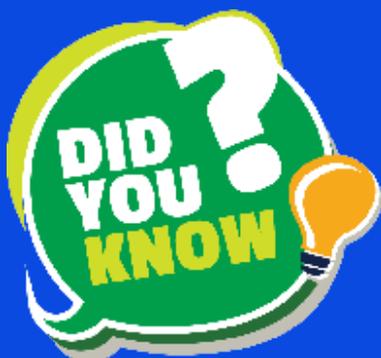
She responded by saying: "It's not easy as a female trying to start something like this. It takes time, passion and effort to keep going. I left my job in Port Moresby to come home

and start this small business because I wanted to engage the local youth and keep them out of trouble and here we are now,"

Furthermore, she said having the MVIL team, comprising of all the most senior staff and directors coming down to the village level had motivated her to keep doing what she was doing and establish herself better.

The visit to Mona'nauna was part of the Southern Region farewell in May, organised for Mr Makap as the outgoing CEO. Mr Makap was accompanied by MVIL board directors, senior management staff and staff from the southern region provincial offices and head office.

The MVIL team also travelled to the famous East Cape, where they went to the market and took team photos to keep as memories of the journey.



Motor Vehicles Insurance Limited (MVIL) is responsible to assess claims and compensate victims of motor vehicle accidents. Claimants must notify MVIL immediately if they have been involved in a motor vehicle accident. They can make a claim for injuries sustained or for a deceased person(s).



**MOTOR VEHICLES
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Happy Golden Jubilee, Papua New Guinea

As we celebrate our **50 years of Independence** as a sovereign nation, the Board, Management, and Staff of Motor Vehicles Insurance Limited (MVIL), would like to send our **'Happy Independence Day'** greetings to all Papua New Guineans both near and far.

We acknowledge the key contribution of our late **Grand Chief Sir Michael Thomas Somare**, the *'Father of the Nation'*. We also acknowledge **PNG's 1st Cabinet** formed in 1975 and led by *Sir Michael Somare*, and his brilliant band of leaders – *Sir John Guise, Sir Julius Chan, Sir Edia Olewale, Sir Maori Kiki, Sir Iambakey Okuk, Sir Paul Lapun, Sir Thomas Kavali, John Poe, Dr Reuben Taureka, Kaibelt Diria, and Boiyama Sali*. These champions will go down in history as our nation's founding fathers.

Our journey in the last 50 years has not been easy; we have experienced as many highs as there have been lows. However, through it all, **we have persevered as a people**. And it is with this perseverance, combined with unity and hard work, that we can reshape our future for the better.

MVIL's company slogan is **'serving comes first'**, and we encourage all Papua New Guineans to put serving others before anything else.

"[May] God be merciful to us and bless [our nation], and cause His face to shine upon [Papua New Guinea]." (Psalm 67:1)

Celebrating PNG's 50th In

PNG's 50th independence anniversary, Motor Vehicles Insurance Limited (MVIL) also joined the hype with pre-celebrations to observe the 50th independence.

Starting the first week of September right through to the end of September, a week was allocated to staff from the four regions, Southern, Momase, NGI and the Highlands region to showcase their cultures, traditions and staff were

encouraged to dress in traditional attire, while others also supported.

In a unique display of unity, pride and culture of "we are one people, one nation", MVIL staff displayed true patriotism dressing in traditional wear unique to their province of origin. Staff also organised different activities to do during the regional weeks including food tasting and sampling of



MVIL Head Office staff during the 50th



Independence Anniversary

different traditional food and traditional dances that took place on every Friday of the month of September.

Prizes were given to the best traditional dressed, contemporary wear, and for the winners of the fun events organised for the lead up celebrations.

The entire event fostered a unique blend of cultures and traditions appreciated by the MVIL staff not only at the head

office in Port Moresby but at MVIL branches throughout the country.

Most staff concurred that the 50th anniversary celebrations were different and unique and thanked the management for their support in allowing staff to organise and participate in the events.



Independence Anniversary celebrations.



Career expo insightful



MVIL Claims Officer Aluman Karrol talking to students, who were interested to know more about mostly the Claims function.

Third and final year student at the Pacific Adventist University (PAU) were eager to know more about the Motor Vehicles Insurance Limited's (MVIL) core functions and services during a one-day career Expo in April.

The career expo which was held on the 10th April at PAU saw a large number of students visit the MVIL booth to find out more information on MVIL's Compulsory Third Party (CTP)

insurance, Claims, vehicle registration and driver licensing.

Interestingly, students were more interested in the process of making a claim and what happens in the case of a motor vehicle accident.

Representatives from MVIL's Marketing, Customer Service and HR teams were on hand to provide awareness to the students and respond to queries they had regarding MVIL's services.

The students were grateful for the opportunity to engage with the MVIL team and acknowledged them for taking the time to clarify the company's core business. The students went away satisfied that they had learned something new about MVIL.

HR representative Mr Cyril Iwap said it was good opportunity to reach out to students so they had some sense of guidance in what career they wanted to pursue after graduation.

Supporting key stakeholders

Motor Vehicles Insurance Limited (MVIL) has generously donated equipment such as printers, PCs and toners to the Port Moresby General Hospital and Traffic Police on Monday, May 19, 2025.

Present at the donation ceremony at MVIL's head office at Hohola, were Deputy Director Medical Services (PMGH) Dr. Henao Asa and Manager Medical Records Mr Karo Ere. Also in attendance was Sergeant Jack Nare from the Traffic Police Accident Records unit.

The donation of equipment was a gesture of appreciation for their ongoing partnership with MVIL and to support them in the work they do.

Dr. Asa conveyed his gratitude on behalf of POMGEN stating that the hospital appreciated MVIL's support, signifying MVIL's acknowledgment of the vital services the hospital provided every day. He said the donation would aid in ensuring that every injured person or casualty received appropriate care, ultimately enabling faster processing and safer patient records.

Traffic Police's Sergeant Jack Nare in thanking MVIL for the donation said this assistance would greatly enhance the management of accident records, ensuring that data remained secure and current.

He pointed out that although

the government often established requirements, shortfalls were bound to happen, which could obstruct outcomes. "Thanks to MVIL's aid, the work of my team will be significantly streamlined."

Former Chief Executive Officer of MIVL Mr. Michael Makap expressed that this assistance was crucial, as MVIL is an insurance company dedicated to motor vehicles. He mentioned that most accidents today involved motor vehicles, and many of those injured come to MVIL to file insurance claims.

Mr Makap said: "We always remind everyone of the importance of bringing reports from both the hospital and the police, as both play vital roles in this

HR officer embarks on new journey



Mr Ogil receiving a gift from Executive Manager Claim's Mr Mosley Elly while HR's Lusan Imbuni (left) and Samuel Kiele look on.

The beginning of the third quarter saw HR's Eugene Ogil leave formal employment with the Motor Vehicles Insurance Limited (MVIL) to pursue other interests.

Mr Ogil worked in the Human Resource Division since 2021 and was actively involved in the Employee Relations & Training area. He was efficient in all areas of his work and was described by HR Manager Mr Samuel Kiele as a humble, yet fast learner, who

did his job well and was very proficient in his tasks.

Mr Ogil thanked MVIL for his tenure with the company stating that he had gained invaluable insight during his employment especially about HR best practises. He encouraged the new staff to work to the best of their ability stating that experience was what mattered in any organisation. He further mentioned that it was better to not look at challenges because the

challenges would always be there but rather to focus on what .

MVIL continues to increase its human resource capital with the recruitment of customer service and claims officers and in other divisions as well.

The administration team also welcomed Mr Emmanuel Michael and Mr Jeremiah Tul in September. Mr Michael joined as Procurement Officer and Mr Tul in Finance & Accounts.

MVIL supports surgical event

Motor Vehicles Insurance Limited (MVIL) showed its support to the School of Medicine's surgical unit at the Port Moresby General Hospital (PMGH) by presenting K28,980 towards its annual Surgical Scientific meeting.

The funding support will support the two-day meeting, coinciding with the 59th Annual Medical Symposium to be held in the first week of September. This event will see surgeons from across the country and overseas including former Head of Department of Surgery, Professor David Watters attend.

The cheque was presented by Mr Chrisbourne Taput, Executive Officer

representing the office of the Chief Executive Officer in the presence of medical students, and the Surgical Association committee members Dr Okti Hoxson Poki – Chief Surgeon, NDOH, Dr. Richard Kulau – Surgical Coordinator, PMGH and Dr Esther Apuahe – Secretary PNG College of Surgeon & Acting Deputy Chief Surgeon, NDOH.

Dr Poki when receiving the cheque acknowledged MVIL for the kind gesture stating that the money would greatly benefit the surgical association in their annual surgical meeting. He further stated that letters were written to other various companies for support

but MVIL had given a favourable response.

With the theme "Surgical practice in the last 50 years and how it can be improved in the next 50 years", Surgery has come a long way in setting the pace for healthcare service delivery in PNG, said Chief Neurosurgeon at PMGH Dr Esther Apuahe.

Dr Apuahe added that going forward, the dream was to have all the specialist surgical services established and available in country to stop people travelling out of the country to seek treatment and to also see people from neighbouring Pacific Islands coming to PNG to receive the surgical care.

REGIONAL FAREWELL IN CEO MR. MIC



HONOUR OF OUR GOOD HAEL MAKAP





MVIL's Chief Executive Officer Bafino Koi (second right), Property Coordinator Elijah Anis (left) and the Kokopo Team doing a site inspection at the proposed new office location.

Kokopo branch to relocate

The Motor Vehicles Insurance Limited (MVIL) continues to expand its reach across the country with the re-modelling of its office buildings especially at the provincial level and regional offices.

Currently plans are underway to have MVIL's Kokopo branch relocated to a new location as it cannot cater for the growing customer service demands. The relocation will allow MVIL to meet its customer service needs and easily align itself to MVIL's corporate re-branding objectives.

The Kokopo office will also serve as the regional office for the New Guinea Islands region managing both Claims and Customer Service operations.

According to reports, the proposed new office will be at the NKCL property, ENB Haus Vunapope.

A recent site inspection by MVIL's Chief Executive Officer Mr Bafino Koi, Property Coordinator Mr Elijah Anis and local contractor Jacom Builders Construction Ltd was made to determine the scope of work needed to be done on the building.

MVIL donates to stakeholders

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Traffic Police Sergeant Jack Nare in thanking MVIL for the donation said this assistance would greatly enhance the management of accident records, ensuring that data remained secure and current.

He pointed out that although the government often established

requirements, shortfalls were bound to happen, which could obstruct outcomes. "Thanks to MVIL's aid, the work of my team will be significantly streamlined", Sergeant Nare said.

Former Chief Executive Officer of MVIL Mr. Michael Makap expressed that this assistance was crucial, as MVIL is an insurance company dedicated to motor vehicles. He mentioned that most accidents today involved motor vehicles, and many of those injured come to MVIL to file insurance claims.

Mr Makap said: "We always remind everyone of the importance of bringing reports from both the hospital and the police, as both play vital roles in this process."

Furthermore, he extended his appreciation to the doctors and nurses for their unwavering commitment to caring for sick or injured individuals and acknowledged the police for ensuring a safe environment.

In conclusion, Mr. Makap stated that a committee or working group needed to be established involving Police (Traffic Police), NCD, RTA and MVIL as the four entities needed to collaborate on a monthly or quarterly basis to share information and data.

"We should gather everything on the table and see how one or two of those entities can assist with the challenges we face, not financially, but through ideas to address some of these



Farewelling Team Leader Communications and Marketing Mr. Francis Gabriel.



MOTOR VEHICLES
INSURANCE LTD

REMEMBRANCE DAY MESSAGE

It has been 83 years since a 40-man platoon of the Papuan Infantry Battalion (aka the 'Green Shadows'), led by Australian officer, Captain John Anderson Chalk, first engaged enemy forces at Sangara, Oro Province in 1942. It proved a significant moment in our country's history, because it was a small, yet powerful statement to the world, that Papua New Guineans, together with its allies, would not hesitate to defend this land, and secure the safety and freedom of its people, from external threats.

And so on this day, 23 July 2025, we remember all the brave men and women – both past and present – who served in, and alongside, our disciplinary forces. From the Papuan Infantry Battalion and the New Guinea Volunteer Rifles, to the Fuzzy Wuzzy Angels and the Australian Diggers at Kokoda, we acknowledge your courage, selflessness, and passion to fight for our liberty.

We remember the valiant Australian and American service men and women who sailed across the seas during World War 2, and gave their lives in defending and protecting Papua New Guinea. We are eternally grateful to you, and the sacrifice you made to fight for our freedom ... "Tenkiu Tru". We acknowledge your partnership then, as well as your partnership now.

To our PNG Defence Force, the Royal PNG Constabulary, and the PNG Correctional Service, your dedication to safeguard our country, and to maintain law and order over the years, is a truly honorable call to serve the people of Papua New Guinea. At Motor Vehicles Insurance Limited (MVIL), we emphasise that same philosophy in our slogan, "*servicing comes first*".

So we call upon all our countrymen and women, both young and old, to honour and remember all those who lost their lives in serving our people by defending this land.

Lest We Forget

Blessed are the peacemakers, for they will be called children of God. (Matthew 5:9)

PNG Resource Week



Gordon Lambert from MVIL's Vision City branch manning the booth during Resource Week.

PNG Resource Week 2025, which was held at the APEC Haus in Port Moresby in July provided the opportunity for MVIL amongst other industry professionals to connect and discuss latest trends and innovations and celebrate the successes of the Resource Industry.

The event saw over 1,000 attendees from the government, extractive industry, business leaders and landowner companies celebrate the growth of the Resource Industry.

The week-long event also presented the Community Affairs & National Content Conference & Exhibition

(CANCONEX) basically stakeholders engaging in developing national content and the PNG Resources Summit

As a sponsor of the event, MVIL also participated in the event in information sharing and awareness of MVIL services and core functions.

Walk the talk, Make a difference

Participation at Price Water House Cooper's (PWC) corporate challenge 2025 saw many corporate organisations take part in the annual health walk early November.

Motor Vehicles Insurance Limited (MVIL) registered five teams to take part in the walk, kicking off bright and early on Sunday 3 November. MVIL was part of 57 corporate organizations in Port Moresby that took part. There was around 1,000 participants that united with the effort to "Walk the Talk and Make a Difference".

The annual charity walk and run fundraiser begun at the Sir Hubert Murry Stadium and continued downtown, down to Ela Beach and up the Lawes Road.

The aim of the walk was to promoted health, teamwork and community spirit, while raising much needed funds for local charities including the Sir Buri Kidu Heart Institute, Ginigoada Foundation, and the WeCare Foundation.

PwC has been hosting this annual event since the year 2000 and it was wonderful to be a part of the event, coming together to help build healthier communities and a more compassionate society.



The MVIL team who participated in the PWC health walk.

Pitch Perfect!



MVIL Autobots Softball team posing for group photo before the game and focusing to be ready for the finals.

Since the season opener on May 18th, the MVIL Autobots Softball Team has been making waves in the Port Moresby Women’s Softball Association (PMWSA) Corporate Slow Pitch Games. The competing in Pool B has been pitch perfect. The team has shown remarkable form, winning most of their games and proudly topping the ladder.

As the competition nears its end on

July 19th, the Autobots are focused and ready for the finals. The journey has been nothing short of exciting, filled with challenges, laughter, and moments of growth. Every game has pushed the players to improve, especially in stamina and teamwork, proving that determination and unity fuel their success.

More than just a team, the MVIL Autobots represent the Motor Vehicle

Insurance Limited (MVIL) with pride. Their participation reflects the company’s strong spirit and commitment to community engagement, wellness, and brand representation in all sporting and corporate events.

With heads held high and gloves ready, the MVIL Autobots continue to embody strength, sportsmanship, and the true essence of corporate team spirit.



MVIL Team taking part in the Corporate Charity Fundraiser. Owen Meti (left), Agnes Bayang (Center) and Robert Mitt (Right) posing for a group photo at the 18th hole.



**MOTOR VEHICLES
INSURANCE LTD**

“Serving comes first”

Season's Greetings

TO OUR VALUED CUSTOMERS AND STAKEHOLDERS

As we wrap up 2025, we want to thank you all for your continued trust and being an essential part of our success. May your holiday season be filled with joy, rest, and moments of reflection. We look forward to even greater successes in the year ahead.

MERRY CHRISTMAS AND PROSPEROUS 2026

From the Board, Management and Staff of MVIL